



## GENERAL & FINANCIAL POLICIES FOR RENTAL OF DURABLE MEDICAL EQUIPMENT

Essential Control Systems would like to thank you for your recent inquire of durable medical equipment. Please read over the following policies regarding rental equipment and sign at the bottom of the page. Further questions about our home unit rental/purchase program can be directed to any **ECS staff member at 800-537-3779.**

### Rental Period

The **minimum rental period** is one month, commencing with the delivery of the Equipment to the Lessee's home or Clinician's office. It is agreed that the failure to return the Equipment either on or before the Renewal Date (found on the bottom of each monthly invoice) will result in automatic renewal of the lease for another month. There will be no refund or reduction of charges for any unused portion of any rental period.

### Rental Payments Applied to Purchase

It is agreed that 100% of the first and second months' rental payments will be applied toward the purchase price if the lessee wishes to convert to a purchase. \$15 of each rental payment made after the 2<sup>nd</sup> month WILL NOT apply toward purchase of the home trainer.

### Past Due Rental Accounts

If denial of payment occurs over 60 days, all rental payments will be forfeited and the full purchase cost of the home unit will be submitted to our collections agency.

### Disposable Supplies

Disposable supplies (sensors, electrodes, cables, etc) are **non-returnable, and no refund or credit will be given for the return of these items.** Even if the supplies are unopened, we do not accept the return of these items for a refund or trade. In the event that your supplies are determined by Essential Control Systems to be defective within the warranty period, we will replace the supplies. We request your return of the defective items, which we will forward to the manufacturer for inspection.

### Damage/Loss/Theft/Carelessness/Defective Equipment

Lessee will pay in full for any loss or damage to the equipment from fire, theft, carelessness or other cause. Lessee will not attempt any form of repair on the equipment, and any sign of malfunction will be immediately reported to Essential Control Systems.

### Return of Equipment

Lessee will be responsible for returning rental Equipment to Essential Control Systems as directed by the Return Shipping Instructions enclosed with the unit. All instruction manuals, carrying case and adapters included with the rental unit must be returned. Individual internal sensors or other disposable supplies are **not** to be returned to our office.

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Signature of Patient or Guardian of patient's signature

Date